

## Floral Designer / Floral Customer Service and Sales

Minter Country Garden in Chilliwack is a fast-paced, dynamic garden center with the goal of helping our customers succeed in gardening! Our team is full of awesome 'gardenerds' who have an exceptional working knowledge of plants and plant products and we aim to inspire and help customers achieve beauty and success in their home gardens. As we grow our team, we look for enthusiastic, self-motivated individuals who offer fantastic customer service, a passion for the 'green industry' and a desire to jump in and learn more every day. What do our team members gain? An opportunity to work with a fantastic group of people, a chance to help customers in an activity that they love, the ability to expand their horticultural knowledge, all in an environment that is colourful, full of energy and ever-changing.

For this role we are seeking a candidate who has hands-on, professional experience in floral to join our team. The successful candidate will be wonderful in engaging with customers to help determine their needs, quick and accurate at recording and processing orders, have the ability to create beautiful bouquets and arrangements and be able to keep the floral coolers and work areas clean and tidy. More specifically, we are seeking a candidate who will:

- Sincerely enjoy helping customers, taking the care to understand exactly what it is that they are looking for and providing a first-class service experience overall.
- Work well both independently and with others, from fellow team members to suppliers, customers to delivery drivers!
- Have experience in floral design, having done: hand-tied bouquets, corsages and boutonnières, arrangements etc. for a minimum of one year. Formal floral training and funeral and wedding work is an asset.
- Have superior organizational and time management skills and the ability to multi-task successfully whilst under pressure.
- Be confident and capable working with computers, cash registers and credit/debit terminals and have
  previous cash-handling experience and a proven track record of accuracy in this area. Our floral team
  members regularly assist the garden center retail team members in processing customer transactions
  when it gets busy!

Typical hours would be 40 hours a week, but there may be shorter hours during the quiet seasons, and Saturdays would be required. Please note, we are strictly a non-smoking worksite. Wage rate starts at \$18.50 per hour but will be based on the candidate's knowledge, skills and abilities. Florists with experience greater than one year will be assessed at a higher wage rate.

If you meet the requirements of this position and feel you would be an asset to our team we would love to hear from you! Please email your resume and a completed copy of our application form to <a href="mailto:erin@mintergardening.com">erin@mintergardening.com</a>, or bring it in to our office at 10015 Young Rd. Chilliwack, V2P 4V4.

We thank all those for their interest, but please note, only those selected for an interview will be contacted. Thank you for your understanding.