



Perennial & Nursery Customer Service and Plant Care Team Member

The following groups of people are looking for specific knowledge, skills and abilities in the ideal candidate for this role...

Our customers are looking for someone who:

- Greets them with warmth upon entering the department
- Has extensive knowledge and experience in caring for trees, shrubs, perennials and related nursery products so that questions are answered readily and accurately. If the answer is unknown, they are looking for someone who is quick to find the correct answer!
- Can help ascertain the customer's needs and suggest appropriate plants and combinations to meet them
- Has extensive knowledge of common tree, shrub and perennial pests and diseases, as well as related prevention and solution steps and, if possible, some experience with water gardening as well.
- Pays great attention to detail and is quick to lend a hand, from obtaining a cart for larger purchases to providing additional information on plant care
- Genuinely enjoys helping customers and isn't afraid to show it!

Your coworkers are looking for someone who:

- Is able to thrive in a fast-paced and dynamic work environment and willing to lend a helping hand whenever it is needed.
- Asks thoughtful questions to continually gain knowledge, and retain the information gathered, in order to further provide great customer service and to be a contributing member of the team.
- Has excellent time management skills, so that customers and in-store product are always well looked after
- Is an equal contributor to the team and willing to go the extra mile for customers and team members alike
- Is neat, tidy, keeps work stations clean, is safety-minded and maintains store property well
- Has a great sense of humour and willingness to learn!

In addition to the above, our leadership team is looking for someone who:

- Is a self-starter and able to work well both independently and as part of the team
- Is able to organize work and prioritize tasks effectively so that customers are well looked after and product is maintained to the highest quality
- Has an outstanding history in customer service, actively seeking out opportunities to help guests
- Has experience in watering, fertilizing and monitoring plant health so that product quality is always at its best
- Enjoys working in a quick-paced, interactive environment and in a variety of weather conditions.
- Is safety conscious and looks out for the well-being of others
- Has exceptional attention to detail and isn't afraid to ask questions (and retain the answers!) so that those details are always looked after
- Has a great sense of humour and willingness to learn (yes, it's on the list twice!)

Position Hours: Between 20-40 per week. Hours fluctuate seasonally based on the nature of the business/weather considerations, with hours typically closer to 35-40 hours per week during shoulder and peak seasons, 20-35 hours a week in quiet seasons. One day of the weekend is mandatory (both days of the weekend would be great!).

Wage: From \$20 per hour, based on applicable knowledge, skills and abilities.

If you meet the requirements of this position and feel you would be an asset to our team, we would love to hear from you! Please complete an application form (available in store or print a copy from our website) and return it via one of the methods listed, to the attention of Erin.

By mail:

Minter Country Garden
10015 Young Rd.
Chilliwack, BC
V2P 4V4

By email: erin@mintergardening.com